

Patient Feedback Data for Dr 3

Dr 3 Page 1 of 2 46 questionnaires completed	Poor	Less than satisfactory	Satisfactory	Good	Very good	N/A	Blank/ spoilt	% Mean Score	% Min Bench mark	% Lower Quartil e Bench mark	% Median Bench mark	% Upper Quartile Bench mark	% Max Bench mark
Q4a Being Polite	0	0	0	1	45	0	0	99	78	96	98	99	100
Q4b making you feel at ease	0	0	1	0	44	0	1	99	72	95	97	99	100
Q4c Listening to you	0	1	0	1	43	0	1	98	72	95	97	99	100
Q4d Assessing your medical condition	0	0	1	1	43	0	1	98	72	94	96	98	100
Q4e Explaining your condition and treatment	0	0	1	0	43	0	2	99	70	93	96	98	100
Q4F Involving you in decisions about your treatment	0	1	0	2	42	0	1	99	70	93	96	97	100

Dr 3 Page 2 of 2	Poor	Less than satisfactory	Satisfactory	Good	Very good	N/A	Blank/ spoilt	% Mean Score	% Min Bench mark	% Lower Quartile Bench mark	% Median Bench mark	% Upper Quartile Bench mark	% Max Bench mark
Q4g Providing or arranging treatment for you	0	0	1	1	35	5	4	98	74	94	97	98	100
	Stron gly disag ree	Disagree	Neutral	Agree	Strongly agree	DNA	Blank/ Spoilt	% Mean Score	% Min Bench mark	% Lower Quartile Bench mark	% Median Bench mark	% Upper Quartile Bench mark	% Max Bench mark
Q5a Confidentiality of information	3	0	2	7	34	0	0	88	77	90	92	95	99
Q5b Doctor is honest and trustworthy	3	0	0	8	34	1	0	89	76	91	94	96	100
Q6 I am confident about this doctor's ability to provide care	46 Yes 0 No						0						
Q7 I would be happy to see this doctor again	46 Yes 0 No						0						

